



# Proposal Form

## SmartTraveller Enhanced Single Trip Plan

Date:

### IMPORTANT NOTES

- Pursuant to Paragraph 5 of Schedule 9 of the Financial Services Act 2013, if You are applying for this Insurance wholly for purposes unrelated to Your trade, business or profession, You have a duty to take reasonable care not to make a misrepresentation in answering the questions in this Proposal Form. You must answer the questions in this Proposal Form fully and accurately.  
 Failure to take reasonable care in answering the questions may result in avoidance of Your contract of insurance, refusal or reduction of Your claim(s), change of terms or termination of Your contract of insurance.  
 The above duty of disclosure shall continue until the time Your contract of insurance is entered into, varied or renewed with Us.  
 In addition to answering the questions in this Proposal Form, You are required to disclose any other matter that You know to be relevant to Our decision in accepting the risks and determining the rates and terms to be applied.  
 You also have a duty to tell Us immediately if at any time after Your contract of insurance has been entered into, varied or renewed with Us any of the information given in this Proposal Form is inaccurate or has changed.
- The personal data ("Personal Data") submitted by and collected from you may be used by Us and/or any company within the AXA Group of Companies and/or any of its associated companies, within or outside Malaysia, for purposes related to our insurance business or direct marketing. In connection with this, we may disclose your information (including your Personal Data) to any of the aforementioned companies. We may also disclose your information (including your Personal Data) to any other third parties (which include third party service providers, reinsurers, claim adjusters/investigators, related industry associations, regulators, statutory bodies, government authorities and any person who is under a duty of confidentiality and/or who has undertaken the responsibility to keep such data confidential). A complete list of our disclosures to third parties can be found in the Data Privacy Notice in our website.  
 We will cease to use the Personal Data if you request Us to do so. For further details on how to exercise your rights, please refer to the "Data Privacy Notice" in Section F or our website at www.axa.com.my
- Family Plan includes You, Your spouse and all Your children accompanying You.
- Cash/Cheque/Credit card payment must accompany this application.
- Proof of Purchase/Bills/Documentary Evidence is required for all claims.
- Any extension of cover is not allowed during the trip or after You have departed for Your destination.
- Maximum age of applicant is till 80 years old.
- Premium charged for this Policy exclude applicable tax(es) that would be imposed in the future and from time to time, We will be entitled to recover from You any taxes that We are required by law to collect.

All questions must be fully answered - ticks and dashes will not suffice. Please write in block letters and tick (✓) as appropriate.

### A. PARTICULARS OF PERSON TO BE INSURED/INSURANCE REQUIREMENT

Name of Insured Person*	New NRIC*/Passport No.	Date of Birth*	Age*	Sex	Nationality*
1.					
2.					
3.					
4.					
5.					

\* For Malaysian, please provide new NRIC No. only  
 (If space is limited, kindly attach a separate sheet)

Address of first named Insured Person*:		
Postcode*:	Tel. (Office):	Tel. (Home):
Tel. (Mobile)*:	Email*:	

\*Required fields

## B. TRAVEL INFORMATION & PERIOD OF INSURANCE

A journey shall include return to Malaysia during the Period of Insurance except for 'One-way' travel.

Name of Insured Person	Please tick (✓) where appropriate										Plan Premium (RM)	Add On Premium (RM)	Total Premium (RM)
	Choice of Plan*			Add Ons**									
	Standard	Senior	Family	A	B	C	D	E	F				
1.													
2.													
3.													
4.													
5.													
(If space is limited, kindly attach a separate sheet)												<b>Add Stamp Duty</b>	<b>10.00</b>
*For group, only one plan will apply to all insured persons.												<b>Total Premium</b>	
**Add Ons Descriptions:													
A - RM5,000 Golf Equipment													
B - RM3,000 Sports Equipment/Musical Instruments													
C - RM5,000 Flight Cancellation or Rescheduling													
D - RM3,000 Cruise Cover													
E - RM100,000 Medical Expenses Top Up (Not applicable to Senior Plan)													
F - RM100,000 Accidental Death & Permanent Disablement Top Up (Not applicable to Senior Plan)													
One-way Travel: <input type="checkbox"/> Yes <input type="checkbox"/> No						Reason for Travel: <input type="checkbox"/> Business <input type="checkbox"/> Leisure/Social							
Period of Travel: From dd/mm/yy To dd/mm/yy						Length of Trip: (both days included)							
Furthest country you are travelling to:													
Please tick the area of the furthest country you are travelling to.													
Area of Travel: <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3													

## C. NOMINATION

I/We hereby nominate the following as my/our nominee(s). (Please nominate according to the numbering order of Part A)

Name of Insured Person	Name of Nominee	New NRIC No.	Relationship
1			
2			
3			
4			
5			

(If space is limited, kindly attach a separate sheet)

Name of Witness: \_\_\_\_\_ Signature of Witness: \_\_\_\_\_

(Witness must be aged 18 or above and is not a named nominee under the same policy. (In accordance with paragraph 2(3) of Schedule 10 of the FSA.))

- I. In accordance to Paragraph 5, Section 10 of the Financial Services Act 2013 ("the FSA"), Malaysia, nominee(s) should be: spouse, child or parent(s) if there is no spouse or child at the time of making this nomination.
- II. In accordance to Paragraph 6(2), Schedule 10 of the FSA, Malaysia, a nominee of a Muslim insured upon receipt of policy moneys shall distribute the policy moneys in accordance with the Islamic law.

#### D. PAYMENT METHOD

I wish to pay my premium of RM

(inclusive of all tax) ("Total Amount Due")

By:  Cash  Cheque (Please cross the cheque and made payable to 'AXA Affin General Insurance Berhad')

Bank	Cheque No.	Amount (RM)

Online Transfer (CIMB Bank Virtual Account)  -  -

Credit / Debit Card

Note: For online transfer, credit and debit card payment, please contact your AXA Servicing Representative.

#### E. DECLARATION

I/We hereby declare that the above answers and statements are true, and that I/we have withheld no information whatever regarding this application.

I/We understand that it is my/our duty to take reasonable care not to make a misrepresentation in answering the questions in this Proposal Form and I/we hereby declare that I/we have fully and accurately answered the questions above.

I/We hereby consent to have AXA Affin General Insurance Berhad and/or any company within the AXA Group of Companies and/or any of its associated companies, within or outside Malaysia, process my/our Personal Data for the purposes and to the extent stated in the Data Privacy Notice.

I/We would like to receive special offers, promotions, surveys and information related to the insurance products, events and services of AXA Affin General Insurance Berhad and/or any company within the AXA Group of Companies and/or any of its associated companies.

Signature of Proposer:

Date:

#### For agents/representative use

Name:

Account No.:

## F. PERSONAL DATA POLICY

Your privacy is important to us, AXA AFFIN General Insurance Berhad (“AXA AFFIN”), and we are committed to ensure that your personal data under our care is safe and secured. The following paragraphs will provide you with a better understanding of how we collect, process, use, retain, secure, endeavour to maintain accuracy and how you could access your personal data.

### Collection of Personal Data

In order to process the purchase of an insurance policy and to perform policy services, it is necessary for you to provide us with obligatory personal data, such as your name, identification number, birth date, address, phone number, information on your health or medical condition, financial, familial and non-familial information etc. Your personal data is captured in the application form and other relevant forms as and when you transact or when you require changes or amendments to your personal details. Your personal data once provided by you would be input into our information system for processing, safe keeping and for the performance of our obligations in relation to your policy.

### Processing and Use of Personal Data

We process your personal data for the following purposes:

1. for the performance of contracts between AXA AFFIN and you;
2. for the performance of our functions;
3. for the performance of our due diligence process to conduct background checks to validate and confirm the information provided by you;
4. for compliance with all applicable laws, rules, regulations, guidelines and/or other legal or regulatory requirements, as well as requirements of the government, law enforcement agencies, and any authorities to whom we are subject to, or any orders of the Court;
5. for litigating, defending or responding accordingly to an actual or potential lawsuit or queries involving regulatory and non-regulatory bodies;
6. for generally protecting our rights and property as well as ensuring the technical competence and functioning of our systems;
7. to monitor and detect any fraudulent activities in the insurance industry;
8. for marketing (including direct marketing) of insurance products;
9. to conduct market research, understand and analyse customer behaviour, location, preferences and demographics for us to offer you other products and services as well as carry out special offers and marketing programmes which may be relevant to your preferences and profile; and
10. any other purposes which are related to the aforesaid.

All personal data requested by us is obligatory unless stated otherwise. If you do not provide us with such information, we may not be able to provide you with insurance coverage or to respond to any claims.

### Disclosure of Personal Data

We may disclose your personal data for the abovementioned purposes to the following parties (including those within and outside Malaysia):

1. our associated and related companies and affiliates (“AXA Group”);
2. any agents, service providers, contractors or third parties who provide any services to the companies within the AXA Group;
3. any person who has a duty of confidentiality to us; for example, external auditors, medical practitioners, trustees, insurance companies, and actuaries;
4. government agencies, statutory bodies, and other authorities;
5. our business partners and strategic alliances;
6. our assignees or potential assignees, acquirers or potential acquirers and successors-in-title; and
7. any other parties, in respect of whom you have consented to the disclosure of your personal data.

### Access and Change Requests

We take all reasonable steps to ensure that the personal data provided by you or your authorised party is accurate, complete, not misleading and kept up-to-date consistent with the purpose for which the personal data was collected and further processed.

Please contact us or request to speak to our Privacy Officer at 03-2170 8282 if you would like to access to or amend or correct your personal data that is inaccurate, incomplete, misleading or not-up-to-date. You could also fax or email us by using the details stated below. We will use reasonable efforts to accommodate the access and make the changes as soon as practically possible. A fee may be charged for this purpose. We may request verification of your identity before allowing such access or making such changes and any other details to help us address your request or concerns appropriately.

### New Product and Services

As part of our continuous efforts to promote awareness and greater understanding on our new products and services for your benefit, we will from time to time contact or send you information on the said new products or services.

### Inquiries and complaints

If you need to contact us or if you have any inquiries or complaints (such as limiting the processing of certain information, including the withdrawal of consent), please write to us at:

**AXA AFFIN GENERAL INSURANCE BERHAD**

Customer Service Department Ground Floor,  
Wisma Boustead,  
71 Jalan Raja Chulan,  
50200 Kuala Lumpur

Tel : 603-2170 8282 or Fax : 603-2031 7282 or Email : customer.servicedpp@axa.com.my

Your complaint will be managed and resolved through our internal complaint procedure.

*If there are any inconsistencies between the English and Bahasa Malaysia version of this Personal Data Policy, the English version shall prevail.*