

PRESS RELEASE

KUALA LUMPUR, 19 SEPTEMBER 2017

AXA AFFIN GENERAL INSURANCE CONTINUES TO INCREASE ITS MOTOR INSURANCE VALUE PROPOSITION TO CUSTOMERS

Having introduced motor insurance innovations, AXA Motor For Her (the only car insurance dedicated for female drivers, offering free ride to next destination from scene of accident or breakdown, car delivery after repairs, and car window snatch theft cover) and AXA FlexiDrive (the pioneer telematics insurance in Malaysia), AXA Affin General Insurance (AAGI) continues to lead the way in Motor Insurance with the launch of “**AXA Preferred Workshops**”, its latest service to further enhance customer experience, convenience and safety for customers.

“AXA Preferred Workshops” are carefully selected and specially trained workshops, to offer superior customer experience when it comes to road assistance, accident-related services and claims. AAGI’s Motor Insurance customers can expect an array of value-added services, which include:

- **Speed:** Faster claims approval within 1-3 days and faster repair times
- **Quality:** High quality repair and workmanship
- **Assurance:** Original parts guaranteed with 12-months warranty period
- **Safety:** Dedicated AXA Road Rescue trucks and unlimited towing option (for selected add-on plans)
- **Hassle-free:** Free ride police station and home, and pick-up or car delivery service



AXA Road Rescue trucks provide safe and speedy emergency roadside assistance for customers in the event of accident or breakdown

AXA Preferred Workshops will also mobilize dedicated **AXA Road Rescue** trucks to assist customers who call for towing or roadside assistance.

Aisah Bevi Abdul Rahman, Chief Legal & Claims Officer said, “*In addition to these benefits, we also encourage our customers to opt for selected add-on plans which provide drivers and passengers with up to RM100,000 coverage for accidental death and permanent disablement, and compensation for loss of personal belongings due to car window snatch theft. Customers will also enjoy unlimited towing services in the event of accident or breakdown.*”



AAGI has embarked on a major transformation project to strengthen its claims services. Back-end processes have been enhanced and AAGI now commits to settle motor claims below RM5,000 in 4 working days, and those above RM5,000 in 6 working days.

“We aim to provide our customers with the reliable service and assurance that their claims will be settled fairly. It is important that our customers are able to count on us at times of need.” Aisah added.

For more information on Motor For Her and AXA Preferred Workshops, visit www.axa.com.my

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About AXA Affin General Insurance Berhad

AXA Affin General Insurance Berhad was incorporated in Malaysia on July 12th, 1975 as a licensed general insurance company. It is a joint venture between AXA Group and Affin Holdings Berhad, one of the leaders in Malaysia’s financial services industry. Prior to that, companies that now form part of the AXA Group, operated in Malaysia for a period stretching back to 1874.

About AXA Asia

AXA Asia is a market leading insurance player offering a differentiated composite proposition in Life and General Insurance with operational presence in Hong Kong, Singapore, Indonesia, China, India, Malaysia, the Philippines, and Thailand. AXA Asia is part of the AXA Group, headquartered in Paris and a worldwide leader in insurance and asset management with a presence in 64 countries. AXA Asia is committed to creating a sustainable, long-term business for our employees, customers and shareholders.

ABOUT THE AXA GROUP

The AXA Group is a worldwide leader in insurance and asset management, with 166,000 employees serving 103 million clients in 64 countries. In 2015, IFRS revenues amounted to Euro 99.0 billion and IFRS underlying earnings to Euro 5.6 billion. AXA had Euro 1,363 billion assets under management as of December 31, 2015.

The AXA ordinary share is listed on compartment A of Euronext Paris under the ticker symbol CS (ISN FR 0000120628 – Bloomberg: CS FP – Reuters: AXAF.PA). AXA’s American Depository Share is also quoted on the OTC QX platform under the ticker symbol AXAHY.

The AXA Group is included in the main international SRI indexes, such as Dow Jones Sustainability Index (DJSI) and FTSE4GOOD.

It is a founding member of the UN Environment Programme’s Finance Initiative (UNEP FI) Principles for Sustainable Insurance and a signatory of the UN Principles for Responsible Investment.

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