



Whistleblower Policy

The objectives of the Whistleblower Policy are:

- To support the reporting of suspected instances of improper practices or behavior which may implicate the ethical standards or integrity of AXA and that normal investigation and/or complaint handling procedures are not considered adequate; and
- To outline the mechanisms and infrastructure in place within the company for the reporting and investigation of matters raised by a whistleblower.

Who to submit your whistleblower report?

You can submit your report to:

Ms. Cheryl Lim
Head of Internal Audit
Contact No: +603 2117 3649
E- Mail: whistleblower@axa-life.com.my

How to submit a whistleblower report?

There is no specific format required for the Whistleblower Report, but the report should include sufficient information to allow an investigation to be conducted, such as:

- The name of the concerned party(ies);
- Sufficient details of the incidence with supporting materials, if any;
- Contact details (e.g. an email address or telephone number) for the officer to follow-up; and
- Should you wish to remain anonymous it is important that you provide either enough information to facilitate a thorough investigation into the matter(s) being raised or anonymized contact details (e.g. email address) for follow-up.

Reminder!

You should make the report in good faith and have reasonable grounds to suspect the information you are reporting indicates misconduct occurrence.