

Press release

Kuala Lumpur, Feb 14, 2020

AXA AFFIN providing complimentary 2019-nCoV Hospital Assistance Program

- AXA AFFIN introduces 2019-nCoV Hospital Assistance Program with three key benefits – **“Urgent Self-Assistance”**, **“Family Assistance”** and **“Hospitalization Waiver Assistance”**.
- Policyholders will be eligible for a one-time cash payment upfront under **“Urgent Self-Assistance”** (up to 14 days of hospitalization income benefit*) and RM3,000 lump sum to the immediate family under **“Family Assistance”** - should they be diagnosed with COVID-19.
- Should the policyholder be isolated for COVID-19 infection while travelling to the stated provinces of China (Hubei, Zhejiang and Jiangsu) during the cover period, a maximum of RM10,000 lump sum will be paid out under this section.**

AXA AFFIN Life Insurance Berhad is introducing a complimentary 2019-nCoV Hospital Assistance Program in response to the rising threat of COVID-19. The Hospital Assistance Program features three key benefits – “Urgent Self-Assistance”, “Family Assistance” and “Hospitalization Waiver Assistance”.

Policyholders will be eligible for a one-time cash payment upfront via notification under “Urgent Self-Assistance” (up to 14 days of hospitalization income benefit*) and an additional one-time cash assistance of RM3,000 to the immediate family under “Family Assistance” - should they be diagnosed with COVID-19 by or before 30 June, 2020.

Should the policyholder be isolated for COVID-19 infection while travelling to the stated provinces of China (Hubei, Zhejiang and Jiangsu) during the cover period, a maximum of RM10,000 lump sum will be paid out under this section.

“Hospitalization Waiver Assistance” offers various policy waivers that will facilitate necessary care for the policyholders upon diagnosis. These assistance include ICU Daily Limits (up to full annual limits of the policy), Consultation and Treatment Costs while in hospital isolation and Intensive Care Unit (full medical expenses as charged), Unlimited Doctor Consultation Day Visits and Unlimited Ambulance Transfer Assistance.



The graphic features a warm, golden-yellow background with a blurred green field. Two wooden clothespins are attached to a horizontal line, each holding a wooden cutout of a person. The cutouts are positioned as if they are holding hands. In the top right corner, the AXA AFFIN logo is displayed. The main title 'COVID-19 2019-nCoV Hospital Assistance Program' is written in large, bold, blue and black fonts. Below the title, three bullet points list the assistance types: 'Urgent Self-Assistance', 'Family Assistance', and 'Hospitalization Waiver Assistance'. To the right, the application and cover periods are specified. At the bottom left, the company name and registration number are provided, and at the bottom right, it states 'Terms & Conditions Apply'.

COVID-19
2019-nCoV Hospital Assistance
Program

- Urgent Self-Assistance
- Family Assistance
- Hospitalization Waiver Assistance

Application Period: 1 February – 31 March 2020
Cover Period : 1 February – 30 June 2020

AXA AFFIN Life Insurance Berhad 200601003992 (723739-W) Terms & Conditions Apply

“The outbreak of COVID-19 is a significant threat globally. The health and well-being of our customers and staff remains our top priority. We are here for them during this trying time and we will offer every support to protect our customers and people against this threat”, said Rohit Nambiar, Chief Executive Officer of AXA AFFIN Life Insurance Berhad.

A dedicated 2019-nCoV Assistance Hotline (1300-80-0020) is also made available to provide 24 hours assistance.

The 2019-nCoV Hospital Assistance Program is extended to all medical policies issued with a Hospitalization Income Benefit Rider (HIB) from 1 February, 2020 – 31 March, 2020. All existing medical policies without HIB will only be entitled for “Hospitalization Waiver Assistance”. The cover period for this program is up till 30 June 2020 and might be extended appropriately based on the development of COVID-19 in Malaysia.

***Hospitalization Income Benefit** provides income protection to an insured person in the event he is unable to work during unexpected hospital event

**Terms & conditions apply

- End -

ABOUT THE AXA GROUP

The AXA Group is a worldwide leader in insurance and asset management, with 160,000 employees serving 105 million clients in 64 countries. In 2017, IFRS revenues amounted to Euro 98.5 billion and IFRS underlying earnings to Euro 6.0 billion. AXA had Euro 1,439 billion in assets under management as of December 31, 2017.

The AXA ordinary share is listed on compartment A of Euronext Paris under the ticker symbol CS (ISN FR 0000120628 – Bloomberg: CS FP – Reuters: AXAF.PA). AXA's American Depository Share is also quoted on the OTC QX platform under the ticker symbol AXAHY.

The AXA Group is included in the main international SRI indexes, such as Dow Jones Sustainability Index (DJSI) and FTSE4GOOD.

It is a founding member of the UN Environment Programme's Finance Initiative (UNEP FI) Principles for Sustainable Insurance and a signatory of the UN Principles for Responsible Investment.

This press release and the regulated information made public by AXA pursuant to article L. 451-1-2 of the French Monetary and Financial Code and articles 222-1 et seq. of the *Autorité des marchés financiers*' General Regulation are available on the AXA Group website (axa.com).

ABOUT AXA AFFIN LIFE INSURANCE BERHAD

Incorporated in February 2006, AXA AFFIN Life Insurance Berhad is a joint venture company between AFFIN Holdings Berhad and AXA Group, a worldwide financial protection leader, which is headquartered in Paris. Leveraging on the AXA Group's strength as a financial protection expert and AFFIN Holdings' local knowledge and diversified network, AXA AFFIN Life is focused on helping individuals manage risk and achieve their financial goals. AXA AFFIN Life will strive to build close and lasting relationship with its customers, offering them care, support and advice with the highest standard of professional ethics. As of October 2017, AFFIN Bank is now the Bank Holding Company for AXA AFFIN Life.

FOR MORE INFORMATION:

AXA AFFIN Life Insurance contact:

Esther Chew:

T : +603 2935 8888 ext 6670 / +6016 – 366 3953

E : esther.chew@axa-life.com.my

Michelle Boey:

T : +603-2935 8888 ext 6679 / +6012-472 3234

E : szeyi.boey@axa-life.com.my