



Press release

Kuala Lumpur, April 10, 2018

AXA PROVIDES TRAVEL FLEXIBILITY FOR GE14

AXA Affin General Insurance is offering customers change of date or cancellation with full refund for travel bookings made with AXA travel insurance policy in conjunction with the upcoming 14th Malaysian General Election.

AXA Affin General Insurance Berhad (AAGI) provides customers flexibility in their travel plans in view of the announcement of the upcoming 14th Malaysian General Election.

Customers with travel bookings made with AXA **SmartTraveller** and AXA **SmartTraveller Easy** may choose to **change their travel date** or **cancel their travel plans with full refund**.

This applies to Malaysian citizens only, where the travel date falls on polling day (May 9, 2018). Any cancellation requests or changes to the travel plan must be made before May 2, 2018.

“We understand that the polling date may coincide with some of our valued customers’ travel plans and we wish to accommodate promptly to their needs,” said Emmanuel Nivet, Chief Executive Officer of AAGI.

In line with AAGI’s customer-centric commitment to transform from payer to a trusted partner, this initiative aims to provide our customers absolute peace of mind when they are insured with AXA Affin General Insurance.

AXA travel insurance is an all-in-one policy designed according to travellers’ needs, with immediate activation, comprehensive coverage and 24-hour emergency assistance provided wherever they are in the world.

For any enquiries, contact the Customer Service Centre at (603) 2170 8282 or email customer.service@axa.com.my

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ABOUT THE AXA GROUP

The AXA Group is a worldwide leader in insurance and asset management, with 165,000 employees serving 107 million clients in 64 countries. In 2016, IFRS revenues amounted to Euro 100.2 billion and IFRS underlying earnings to Euro 5.7 billion. AXA had Euro 1,429 billion in assets under management as of December 31, 2016.

The AXA ordinary share is listed on compartment A of Euronext Paris under the ticker symbol CS (ISN FR 0000120628 – Bloomberg: CS FP – Reuters: AXAF.PA). AXA's American Depository Share is also quoted on the OTC QX platform under the ticker symbol AXAHY.

The AXA Group is included in the main international SRI indexes, such as Dow Jones Sustainability Index (DJSI) and FTSE4GOOD.

It is a founding member of the UN Environment Programme's Finance Initiative (UNEP FI) Principles for Sustainable Insurance and a signatory of the UN Principles for Responsible Investment.

This press release and the regulated information made public by AXA pursuant to article L. 451-1-2 of the French Monetary and Financial Code and articles 222-1 et seq. of the Autorité des marchés financiers' General Regulation are available on the AXA Group website (axa.com).

ABOUT AXA in ASIA

AXA in Asia is a market leading insurance player offering a differentiated composite proposition in Life and General Insurance with operational presence in Japan, Hong Kong, Singapore, Indonesia, China, India, Malaysia, the Philippines, and Thailand. The Asian businesses are part of the AXA Group, headquartered in Paris and a worldwide leader in insurance and asset management with a presence in 64 countries. AXA Asia is committed to creating a sustainable, long-term business for our employees, customers and shareholders.

About AXA Affin General Insurance Berhad

AXA Affin General Insurance Berhad was incorporated in Malaysia on July 12th, 1975 as a licensed general insurance company. It is a joint venture between AXA Asia and Affin Bank Berhad, one of the leaders in Malaysia's financial services industry. Prior to that, companies that now form part of the AXA Group, operated in Malaysia for a period stretching back to 1874.

FOR MORE INFORMATION:

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Corporate Responsibility strategy:

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SRI ratings:

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