

## **“FIT+ CAMPAIGN 2021”**

### **TERMS AND CONDITIONS**

#### **DEFINITION**

In this Terms and Conditions, except where the context otherwise requires or where it is otherwise expressly provided, the following words and expressions shall have the meanings respectively set out below:

**“AXA, AXA Affin General Insurance”, “We”, “Our”, “Us”, “Company”** refers to AXA Affin General Insurance Berhad (Company No: 197501002042) and its successors and assigns.

**“FIT+”** refers to the first-of-its-kind health and wellness mobile app among general insurers in Malaysia, offering health-related services on smartphones.

**“Campaign”** refers to “FIT+ Campaign 2021”.

**“Eligible Product(s)”** refers to the following products:

- SmartCare Optimum (Contract Type: HID, HIG, HGO)
- SmartCare Optimum Plus (Contract Type: HIP, HIT, HIG)

**“Eligible Customer(s)”** refers to Customers who purchased new policies for Eligible Products.

#### **CAMPAIGN PERIOD**

1. The Campaign is valid from **1<sup>st</sup> July 2021** to **30<sup>th</sup> September 2021** (“**Campaign Period**”).

#### **ELIGIBILITY**

1. The Campaign is applicable to:
  - Eligible Customers who purchase the selected Eligible Products within the Campaign Period; Fulfilling the Terms and Conditions hereinafter appearing (“Eligible Customers”).

## **CAMPAIGN OFFER**

1. All Eligible Customers are entitled to receive one-time reward of 5,000 points worth RM50 if they purchase a new policy and is approved by Us and sign-up for Fit+ based on the following conditions:
  - i. Payment(s) has(have) been received by AXA;
  - ii. The New policy must be incepted during the campaign period; and
  - iii. First-time registration of FIT+ must be during the campaign period.
2. A total of 200 Eligible Customers will be selected throughout the campaign period, on a first-come, first-served basis.
3. The Eligible Customer who sign-up FIT+ during the campaign period would be able to get instant one-time reward points upon meeting the eligibility criteria. The reward points will be credited into Customer's FIT+ account. Customer must redeem via FIT+ mobile app.
4. Eligible Customers may purchase multiple policies with no limit for the one-time reward points entitlement.
5. The Campaign offer cannot be combined with any other on-going offer, promotion or discount.
6. Eligible Customers are responsible to provide accurate and full contact details as required in the proposal form. We shall not be held responsible if We are unable to contact the Customers with the information provided by the Eligible Customers in the proposal form. In the event that the Eligible Customers did not receive the one-time reward points due to the inaccurate information or non-contactable through adequate means possible and reasonable best efforts, We reserve the right to forfeit the one-time reward points.
7. The reward points are redeemable for ONE (1) time only after FIT+ mobile app is downloaded and logged into.
8. The reward points can be accumulated in FIT+ mobile app.
9. The reward points are not valid in conjunction with any other offer, discount or promotions and NO cash alternatives or refund will be offered in lieu of Promotion entitlement.

10. The reward points cannot be resold, or exchanged for cash, or any other forms of legal tender.
11. For technical issues regarding FIT+, please use the Feedback or Contact Us function in the app or email to [support@vivant.me](mailto:support@vivant.me).
12. We reserve the right to substitute the reward points with one of similar value at our absolute discretion without prior notice.
13. AXA Affin General Insurance shall have the right and absolute discretion to vary, amend, delete or add to any of the Terms and Conditions specifically set out herein, in whole or in any part from time to time including to vary the Campaign Period as it deems necessary and appropriate with notice via the AXA Affin General Insurance's official website or notices at AXA Affin General Insurance's branches.
14. By participating in the Campaign, the Eligible Customer and/or any parties related herein agree to be bound by this Terms and Conditions.
15. All personal data provided to Us for the purpose of this Campaign, shall be deemed to have been given with consent by you. We may disclose or share your personal data vide [www.axa.com.my](http://www.axa.com.my), to AXA Affin General Insurance's affiliate, business partner and associates. We make it a priority to keep secure the personal data of individuals and the said personal data in relation to the participation in this Campaign, will be processed in accordance with the relevant Personal Data law.
16. You further agree and consent for Us to utilise your personal information for future marketing and promotional purposes.
17. Please visit <https://www.axa.com.my/personal-data-policy> to review and read the AXA Privacy and PDP Policy. Customer acknowledge that they have read and accepted the AXA Privacy and PDP Policy.
18. AXA shall not be liable for any default in respect of the Campaign due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, virus outbreak, technical or system failures or any event beyond the reasonable control of AXA Affin General Insurance.
19. This Terms and Conditions are governed by and construed under the laws of Malaysia.

20. For any assistance and/or feedback related to the Campaign, Customer may refer or contact your servicing agent or branch or speak to our Customer Care at (+603) 2170 8282 or email us at [customer.service@axa.com.my](mailto:customer.service@axa.com.my).

*Updated as 29<sup>th</sup> June 2021*