



AXA PLEDGES RM50,000 HOME SANITISATION BENEFIT TO ENSURE A SAFER HOME FOR YOUR FAMILY

Our priority has always been to safeguard the safety and well-being of our customers.

As part of our continuous effort to provide a safe living environment and better protect our customers during these challenging times, we are glad to announce that we will be offering **special Home Sanitisation benefit up to RM1000* to all AXA new and existing home insurance customers, starting from 1st October 2020 to 30th September 2021, now extended to 31st December 2021.**

If our home insurance policyholders or any of their immediate family member living in the insured home is diagnosed with COVID-19 during the campaign period, we will reimburse the home cleaning and sanitising expenses up to RM1,000. This special benefit is up to a maximum total claim amount of RM50,000 and the benefit will end once it has been fully redeemed or at the end of the campaign period, whichever comes first.

Terms & Conditions:

- 14 days waiting period for New Business, i.e. there is no Home Sanitisation benefit for the first 14 days from inception.
- The home to be sanitised must be the insured property where the policyholder and immediate family member(s) are staying.
- Immediate family = spouse, children and parents
- Only one claim per policy
- Home Sanitisation benefit is up to a maximum total claim amount of RM50,000 and the benefit will end once it has been fully redeemed or at the end of the campaign period, whichever comes first.
- Home insurance policies are:
 - ✓ SmartHome Optimum
 - ✓ SmartHome Optimum Enhanced
 - ✓ SmartHome Plus
 - ✓ Houseowner/householder
 - ✓ SmartHome Essential

Claims Procedure:

- Supporting documents for claims submission must be submitted within 30 days from date of first being diagnosed with positive Covid-19:
 - a. Complete houseowner/householder Claim Form; and
 - b. Copy of Claimant NRIC or Relevant identity documents (if claimant is the one diagnosed with Covid-19); or

- c. Copy of Claimant's immediate family NRIC or Relevant identity documents (if immediate family is the one diagnosed with Covid-19); and
- d. Claimant's/Claimant's immediate family's Covid-19 Test Result slip (whichever applicable); and
- e. Laboratory/Diagnostic Test results (if available); and
- f. Copy of receipt of the cleaning and sanitising service for the insured's home (with address and scope of the service stated).

Please contact AXA partners to find out more.

Issued by,
Product & Marketing Department
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